#### William Holder

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Portfolio site: williamholder.dev

Outgoing, dynamic and highly motivated Software Engineer with a First Class Honours degree in Computer Science. Looking to bring skill and a great attitude to my future team and deliver excellent results for the company and the client.

Commercial and freelance experience in agile and knowledge of a range of languages and frameworks, including ReactJS, Java and C#. Passionate about front end web development and furthering my skillset. Great team player and used to working in close contact with clients.

## **Work Experience**

### September 2019 – Present Waterstons Ltd., Durham

#### **Software Consultant**

During my time at Waterstons, I have gained valuable experience through bespoke greenfield work, internal projects and supporting existing clients' applications. My work on these projects has led me to become a trusted member of the team and gain responsibilities including leading sprint team meetings and becoming the primary contact for multiple clients.

- Writing and implementing statements of work that require different languages and platforms, including .NET,
   C#, MVC, ReactJS and TypeScript.
- Managing multiple clients simultaneously and proactively solving and mitigating their various technical issues.
- SQL Server administration tasks, such as indexing non-performant databases and executing complex queries to obtain data optimally.
- Leading regular stand-ups to discuss previous and ongoing work, resolve complications and plan future tasks.
- Worked as part of a small team to deliver a bespoke, award-nominated project. Developed using React, the project was key to the success of one of the fastest-growing companies in Europe.
- Built an internal training site using ReactJS that incorporated functional components and TypeScript, in addition to a serverless backend using Azure Functions.
- Refactored a client's application to increase data retrieval performance by more than 90%.

### April 2019 – July 2019 The Testing Consultancy Ltd., Auckland, New Zealand

### **Test Automation Engineer**

My main role at The Testing Consultancy was to increase the efficiency of testing by automating test case execution.

- Used Tricentis TOSCA to develop, plan, execute and maintain test cases for end-to-end regression testing of products under development.
- Tailored TOSCA to individual client applications through writing extension libraries using C#.
- Used professional testing methodologies and principles to dissect and challenge business requirements through functional UI testing which I then used to execute non-UI and automated test cases.
- Training and development of new staff.
- Project lead on a successful client project. This involved liaising with the client in Australia and my team.

### June 2017 - Present Freelance Web Design

Created websites for local SMEs (as shown on my <u>portfolio site</u>). Examples include the University Dive Club, a
membership site hosted on my VPS and a catalogue site for an electrical wholesaler.

- Used HTML5, CSS3 and JavaScript to build responsive and interactive websites that appeal to customers.
- Created an online ethical marketplace from the ground up, allowing multiple vendors to sell products on the site
  simultaneously while maintaining fast page speeds and a responsive design. I was the sole developer on this
  project.

# June 2018 – Aug 2018 The Big Bang Partnership Ltd., York Innovation and Web Consultant

- Assisted in the creation of both an E-commerce and an informational website, alongside other digital marketing tasks. Fixing technical issues with multiple online services.
- Worked with a small team to plan and run exhibitions, design sprints and other events. Providing technical assistance during events and generating leads.

# Mar 2013 – Jan 2018 The Coore Arms Gastro Pub, Scruton Waiter/Barman

• Senior team member at Trip Advisor No. 1 pub. Provided excellent customer service for up to one hundred customers daily and ensured the timely delivery of all items.

### **Education**

## Sept 2015 - July 2018 Newcastle University

**BSc Computer Science** (First Class Honours)

- Created a computational model of a yeast cell using Clojure, with an accompanying website to display the model.
- Quality Assurance member of an interdisciplinary team that created an Android app using Xamarin and MySQL.
- Built a game engine using C++ that could process physical interactions between virtual entities in real-time.
- Populated and manipulated a MySQL database using both Workbench and through Hibernate using JPA.

### Sept 2012 - July 2014 Carmel RC College, A Catholic Academy, Darlington

A-Levels: Mathematics (A\*), Biology (A), Psychology (B).

## Sept 2007 - July 2012 St Francis Xavier RC School, Richmond

• GCSEs: Mathematics, Dual Science, English, IT, French, Physical Education, Graphic Design.

### **Skills and Interests**

- Multitasking Assimilate information from multiple sources to produce workable solutions to problems.
- Teamwork Team player in technical projects at university, customer relations and working within an agile team
- **Organisation** Expedition officer for the university dive club. Arranged and led a trip for 30 students, ensuring everyone had the correct insurance and was suitably qualified for the expedition.
- Passion SCUBA diver, diving multiple times per year, and assisting in the training and supervision of others.
- **Hobbies** Avid traveller, spent two years in Australia and New Zealand. Other interests include socialising with friends and rock climbing.